Virtual Congress Platform Access

- To access ICAPP21 virtual platform, please use the platform link and your unique passcode mentioned on the joining instruction email to be sent to you prior the congress.
  
  *Please note that the login details are unique, and you will be able to login on the platform with **ONLY ONE** device. The login details should not be shared with anyone, as this will log you out of the platform.*

- Once logged in, you will see the Main Entrance, where you can click on “Enter Here”
Lobby

• Once you enter, you will see the Lobby, where you will be able to access Workshops Hall & Congress Halls, Exhibition, Lounge and more!
Joining the Session

• Click on the **Congress Halls** to enter in and join the respective Hall/Channel
Joining the Session

- To join sessions, Click “Join as Audience” next to any Live session. This will take you to the ongoing session.
QnA, Post comments and chat with others during a session?

- Once inside a session window, you will notice a sidebar with tabs as shown in the picture below. You can use the tabs to tweet right from within the session window, chat with other attendees, ask questions to speakers by clicking on the Q&A tab, or participate in a poll and take notes during the session.
You can connect with all congress attendees, send 1:1 chat messages and connect via video chat by clicking on the attendees tab.
Announcements

• You will be able to view **ALL** important announcements and updates about the event on the below icon (marked in red)
You can enter Help Desk by clicking on the ‘Help Desk’ section in the lobby.

Help desk offers you an opportunity to watch the event’s intro video, FAQs and Agenda.

You can also click on the ‘Quick Chat’ button on the top right corner of the screen to open a direct chat with one of the available representatives from the organizer to get help navigating in the Virtual Event.
Visiting Exhibition Booths

- Navigate to the Exhibition Hall via the Main Menu bar or by clicking on Exhibition in the lobby.
- You can navigate to your preferred sponsor booth by simply clicking on the respective booth image as shown below.
- When visiting an exhibition booth, you have a wide variety of options ranging from interacting with the booth representatives, product images, download brochures.
FAQ’s

Q) What are the technical requirements to be able to participate?

A) FOR AUDIENCE

➢ Google Chrome browser on Desktop/Laptop
➢ Strong, reliable WiFi connection
➢ View in Landscape/Horizontal mode if you are viewing on a mobile device

Q) Can I watch the livestream sessions on my phone or tablet computer?

A) Yes. The virtual event is accessible via smartphone or tablet. However, please note that for best visual experience and easy-of-use of certain features, we suggest you access the event on a laptop or a desktop.

If you are watching it on a smartphone or tablet, we recommend watching it in landscape more or horizontally.
FAQ’s

Q) How do I network with other attendees during the conference?
A) There are two ways:
1. Use Menu bar or Lobby and navigate to Networking Lounge >> Main Chat Room >> Select the attendee you wish to chat with and start chat.
2. Use “Attendees” button to access a chat window where you can search and find other attendees to chat or video call with.